



Quality Assurance Policy

Quality assurance involves identifying processes, applying standards, assessing performance and providing guidelines, templates and tools to enable and sustain improvement. In order to achieve and maintain a good level of quality, Neville UK PLC aims to provide employees with a framework to ensure sufficient action is being taken to meet the quality objective set and to meet external audit standards and requirements.

Nevilles have dedicated resources, ensuring all product deliveries are checked and approved for sale, with ongoing stock checking and batch verification. Any items that fail to meet our expectations, or fail whilst in use by our customers, are reviewed and where improvements are identified, these are fed back through Nevilles supply chain.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations. We are committed to continuous improvement and our aim is to have a Quality Management System which provides a framework for measuring and improving performance.

A handwritten signature in black ink, appearing to read "Tristan Jones". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Tristan Jones
Operations Director
July 2016

Neville UK PLC

Viking Way, Erith, Kent DA8 1EW

T: 01322 443143 **F:** 01322 443153 **E:** sales@nevilleuk.com **W:** www.nevilleuk.com

Registered in England: 4121817 Registered office: Neville UK PLC, Viking Way, Erith, Kent DA8 1EW